



The Council Shop

A charitable project of NCJW|LA

Front Door Pick-Up Service



- ✓ Pre-Scheduled Time Frame
- ✓ Safer item location
- ✓ Notification of arrival 1 hr. before
- ✓ Receipts emailed

Here's how it works:

- ▶ Our team will notify you in advance to confirm your appointment
- ▶ We'll confirm details, like where your items are located and how to access them
- ▶ To further minimize contact, we ask that you move your donations to your home entry way or a secure location outside for pick-up
- ▶ We'll remove the items, load up the truck, and disinfect the area
- ▶ Donation receipts will be provided by email

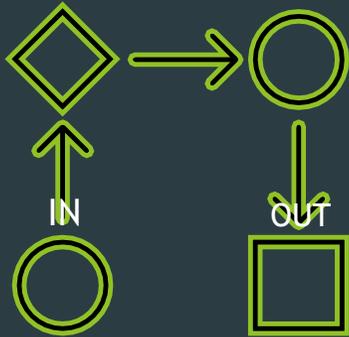
We Practice Social Distancing

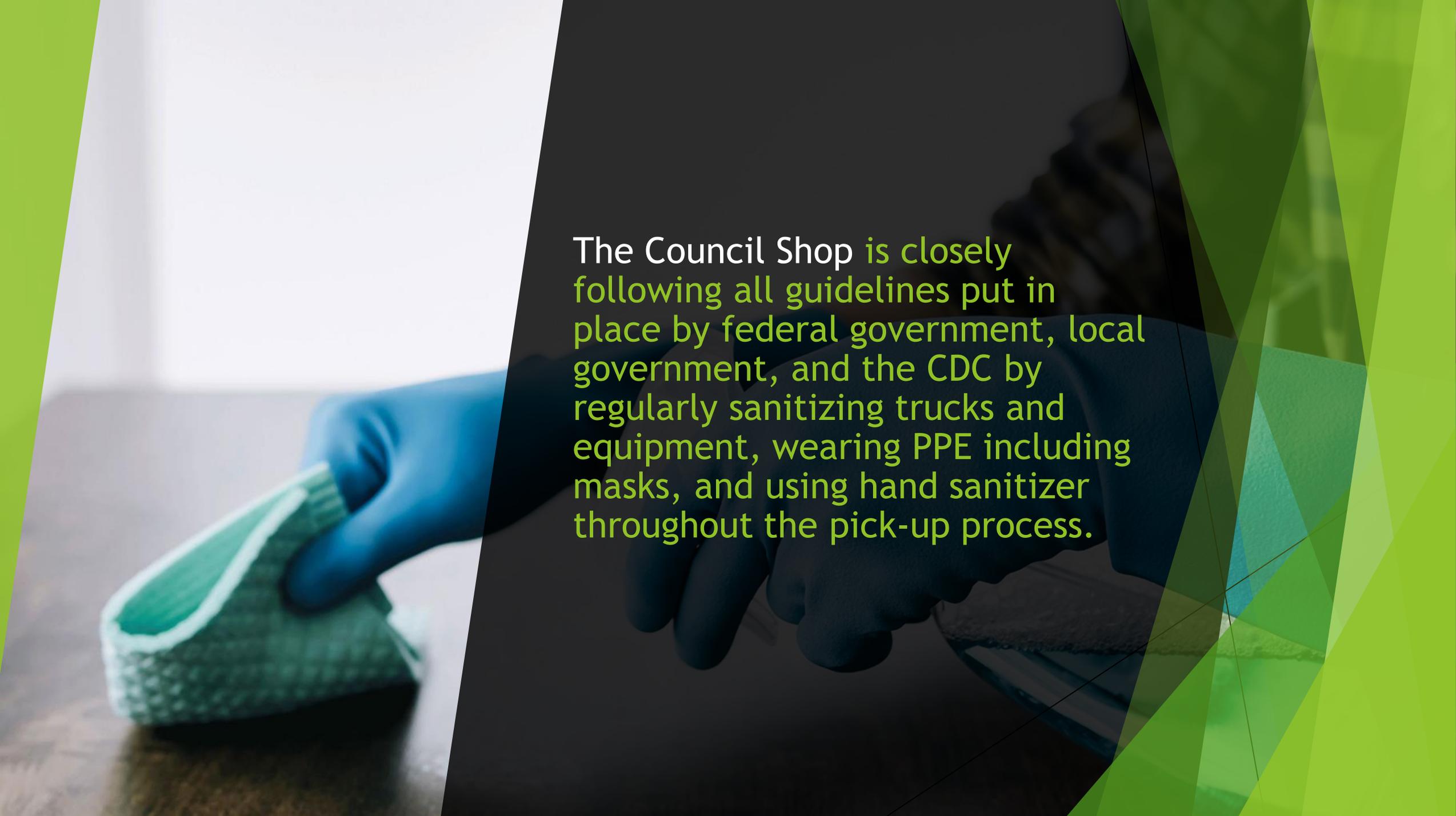
- Keeping a social distance of 6ft
- Staying within a radius of 10ft-20ft from the front door
- Leaving the front door open, for ventilation



Where can you leave your donations?

- Outside next to your front door
- Inside, within 10 to 20 feet from the front door



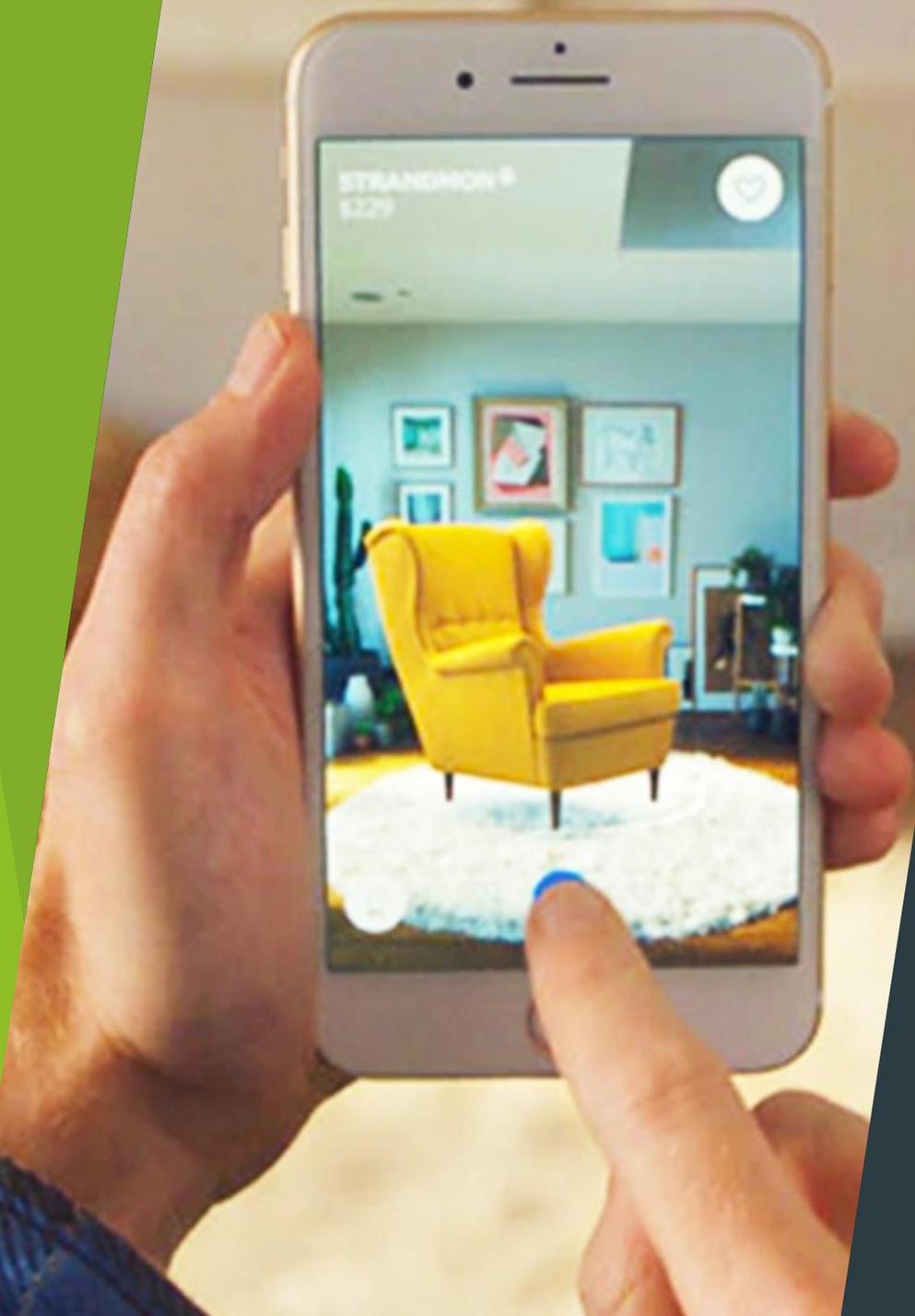
A person wearing blue nitrile gloves is shown sanitizing a green, textured shoe on a dark wooden surface. The background is a blurred indoor setting with a window. The image is overlaid with a dark grey semi-transparent rectangle containing text, and a green geometric pattern on the right side.

The Council Shop is closely following all guidelines put in place by federal government, local government, and the CDC by regularly sanitizing trucks and equipment, wearing PPE including masks, and using hand sanitizer throughout the pick-up process.



How to prep your donations for pick-up:

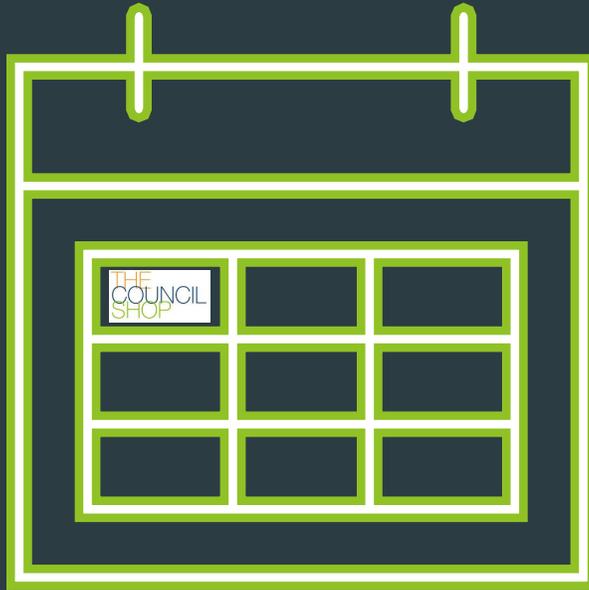
- We accept items for the entire family! View a full list at www.ncjwla.org/what-we-take/
- Boxes and bags must be secured and sealed
- Furniture should be wiped down and ground level, near the entry way or just outside



Not sure if we
accept your
item?

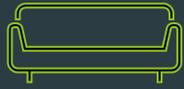
Snap it & Text us

Our Professional Call Center Agents are available to schedule your pick-up at your convenience

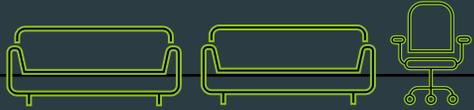


- ▶ Submit a request online
- ▶ Speak to an agent over the phone
- ▶ Chat with us
- ▶ Text us a picture of items you want to donate

Our knowledgeable agents will assist you with scheduling a pick-up, answering questions, providing donation drop off locations and more.



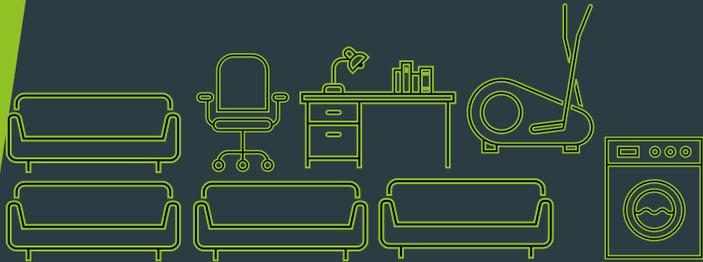
Min \$65.00



\$160.00



\$280.00



\$375.00



\$500.00

New Services: Waste Removal

- ▶ For a fee, we will remove any unsaleable items our donation centers can not accept.
- ▶ We can provide a price quote over the phone or online before your scheduled pick-up.

**Please note, pricing shown is estimated and is subject to change based on number and size of items.

Home-Based | Call Center
Keeping our Agents safe during COVID19
without compromising your donor
experience

Contact Us at

(323) 655-3111

www.ncjwla.org

We are available to answer any questions,
comments or suggestions

[Check Availability](#)

ZIP CODE

